

Village of Northbrook
Western Avenue
Water Main and Road Improvements
Frequently Asked Questions

Who is the contractor for this project? A Lamp Concrete Contractors of Schaumburg, IL

When will the project start and how long will it last? The project is expected to start the week of April 2nd. The project is expected to be completed in October 2018.

What hours will the contractor be permitted to work? The contractor is permitted to work between the hours of 7 a.m. and 7 p.m., Monday through Friday, and between 9 a.m. and 5 p.m. on Saturday. The contractor is allowed to assemble before 7 a.m., but may not begin work before the Municipal Code restrictions. Work is generally not performed on Saturdays unless absolutely necessary to complete the project in a timely manner. Work is not permitted on Sundays or Holidays.

What impacts to traffic will the project cause? One half of the road will be closed to all traffic during the entire project duration. Western Avenue between Maple Avenue and Techny Road will be one lane one way southbound only and closed except to local traffic only. During working hours, motorists should expect traffic delays on the one open lane of Western Avenue due to construction activities. We ask that you use alternate routes if at all possible.

Will I have access to my driveway? If your driveway is on Western Avenue within the project limits, generally you'll have nightly access to the driveway. However, there will be driveway and curb & gutter work that will prohibit driveway access for several days during these activities. We recommend parking on the side streets during working hours to avoid construction traffic delays on Western Avenue.

Why is the contractor digging in the parkway in front of my house? In order to properly connect the water line for your home to the new water main, an excavation must be made in the parkway in front of your home. The excavation is made near the water shutoff valve (Buffalo Box) for your property. At the completion of the project all areas that are disturbed by this work will be restored using the same materials as were originally in place.

Why is my water discolored and why do I have low pressure after my new connection? It is not unusual to experience discolored water and low pressure immediately following the installation of your new service line. We recommend that you remove and clean the aerators from each faucet and let the water run for several minutes. Material deposited in the main may become dislodged and get clogged in the aerators causing low pressure and restricting flow of water.

How will the lawn area in front of my house be restored? All disturbed lawn areas will be restored with sod at the end of the project. An interim seed and blanket may be placed prior to the sod being placed at the end of the project.

Will school buses, mail delivery, garbage pickup, and recycling pickup be affected by the project? The Village of Northbrook provides a construction notice to the local school districts, park district, U.S Mail and refuse services. All efforts are made to accommodate the normal operation of these services. However, these service providers may elect to change their routes and/or delivery/pick up times.